

## **Attention to the Purchase of TOKICO Brand Oil Flowmeters in Iraq from Non-authorized Dealers**

1. In Iraq, TOKICO brand oil flow meters (hereinafter “products”) has been imported and sold by parallel importers, or non-authorized dealer other than our authorized distributor and the occurrence of the following defects has been reported.

### Detail of Events (Examples)

-The product was sold for an application outside the design specifications, and after the product was installed and put into use, the accuracy of the product did not maintain the guaranteed range due to a mismatch between the design specifications and customer specifications.

-The parallel importer or unauthorized dealer did not provide a product warranty for the inaccuracy of the product caused by the mismatch of specifications, because the parallel importer or unauthorized dealer insisted they were just a seller of the product, and no measures were taken to resolve the problem after the failure occurred.

2. If a product is used in an application outside of its design specifications, the measurement accuracy may fall outside the guaranteed accuracy range, resulting in an excess or deficiency in the transaction volume when the oil is traded.
3. The authorized distributor of our oil flow meters in Iraq is as follows.  
Company name : Power Petrol Company  
Address : Rapreen Main Road Next to Mizhda Gas Station, Sulaymaniyah City - Iraq  
Tel: +964 (0) 750 141 5743, +964 (0) 750 108 0631
4. Tokico System Solutions shall not be liable for any damage, lost profits, or claims from third parties resulting from discrepancies with design specifications caused by the purchase of products from any dealers other than an authorized distributor listed above.
5. The product warranty does not apply to the products purchased from any dealers other than the authorized distributor listed above.

### Contact

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